

EDITED WEB CONTENT

BEFORE

Information for First-Time Preferred Customer's Club Website Users

Once you have enrolled in the Preferred Customer's Club and your ready to access your account for the first time, you'll need your account number and initial password, which is the last four digits of your telephone number.

In order to log in, enter your account number, and the last four digits of your telephone number into the corresponding boxes on the login page. Click "Login." Please note that for security reasons, you will be prompted to change your password the first time you login.

Once you've successfully logged in and changed your password, then click on the word "View" to access your account. Please note that your account will not be active until the first day of the month following your enrollment date into the Preferred Customer's Club. If you attempt to log in before the first day of the following month, you will receive an error message. You do not need to reenroll in the club, simply wait until the first day of the following month to login.

If you have questions, please refer to the "[Frequently Asked Questions](#)" page on the website or contact customer service at 941 555-5555 (toll free 1-800-555-5555) Mon.–Fri from 7a.m.–7p.m. and Sat. from 8a.m.–1p.m.

AFTER

Accessing Your Account for the First Time

Congratulations on enrolling in the Preferred Customers' Club. You'll need your account number and initial password, which is the last four digits of your telephone number.

To Access Your Account:

1. Enter your account number and password in the corresponding boxes and click "[Login](#)." For security reasons, you'll be prompted to change your password.
2. Click on "[View](#)" to access your account.

Your account **won't** be active until the first day of the month **following** your enrollment date.

- If you attempt to log-in too soon, you'll see an error message.
- You don't need to reenroll in the club; simply wait until the first day of the next month to log-in.

Remember, we're here for you if need us.

- Refer to "[Frequently Asked Questions](#)"
- Call Customer Service at 941 555-5555 or 1-800-555-5555 Monday through Friday from 7am through 7pm and Saturday from 8am.through 1pm.